

Chairman - Councillor R P Cooke

Present (for all or part of the meeting):-

Councillors:

B M Cross	A S Harp
M G Dodson	R A James
A P Edgeller	R Kenney
A T A Godfrey	G P K Pardesi

Cabinet Member - Councillor R M Smith - Resources Portfolio
Cabinet Member - Councillor C V Trowbridge - Leisure Portfolio
Cabinet Member - Councillor M J Winnington - Environment Portfolio

Also in attendance:- - Councillor W J Kemp

Officers in attendance:-

Mr T Clegg	- Chief Executive
Mr I Curran	- Head of Law and Administration
Mrs W Jennings	- Interim Head of Human Resources
Dr T Redpath	- Interim Head of Corporate Business and Partnerships
Mr C Jordan	- Interim Head of Development
Mr N Lakin	- Information Systems Architect
Mr P Beckley	- Building Control Manager
Mr R Wolfe	- Revenues and Benefits Manager
Mr L Booth	- Interim Neighbourhood Services Group Manager
Mr A Bailey	- Scrutiny Officer

RSC1 Minutes

The Minutes of the last meeting held on 15 February 2022, as published on the Council's website, were submitted and signed.

RSC2 Apologies

Apologies for absence were received from Councillors I D Fordham (Substitute B McKeown), E G R Jones (Substitute A P Edgeller) and P Roycroft (Substitute B M Cross).

RSC3 Members' Items

Councillors A T A Godfrey and G P K Pardesi had submitted the following Members' Item under Paragraph 2.8 of the Scrutiny Procedure Rules:-

"We would like the Committee to be updated on the latest management staffing levels throughout the Authority"

The Chief Executive responded by explaining that at present there was a vacancy for a Deputy Development Manager, where recruitment to that position was ongoing. He then continued to provide an update on changes to the Leadership Team including the following recent appointments:-

- Interim Head of Human Resources
- Interim Head of Finance
- Interim Head of Development
- Interim Head of Operations
- Deputy Chief Executive

The Committee welcomed the response and requested that Members received an introductory seminar to meet the new Leadership Team.

RESOLVED:- that in exercise of the powers delegated to the Committee, the Members' Item be noted.

RSC4 Quarter 4 Performance Reporting

The Committee considered the performance management details for those areas within the remit of the Committee for the quarter 3 period up to 31 March 2022.

The Committee discussed the following aspects of the report with the Interim Head of Corporate Business and Partnerships:-

- 3.4.2 - Investigate green network enhancements in Stafford and Stone
- 4.4.2 - Review the Customer Access/Digital Strategy to inform future procurement of a new digital services platform

RESOLVED:- that in exercise of the powers delegated to the Committee, the performance management data relating to areas of activity within this Committee's remit be noted.

RSC5 Complaints Monitoring 2021/22

The Committee considered the report of the Head of Law and Administration (V3 3/5/22) in relation to Corporate Complaints and complaints referred by the Local Government Ombudsman during 2021/22.

RESOLVED:- that in exercise of the powers delegated to the Committee, the report be noted.

RSC6 Business Planning Report

The Committee considered the report of the Head of Law and Administration (V2 3/5/22) which presented Members with a review of the programme of business considered by the Committee in 2021/22.

The Committee noted that during the last Municipal Year they had considered a wide variety of issues affecting the Resources Portfolio and had completed a Task and Finish Review relating to the Review of the Constitution.

RESOLVED:- that in exercise of the powers delegated to the Committee, the report be approved and submitted as the Annual Report to the Council.

RSC7 Work Programme - Resources Scrutiny Committee

Considered the report of the Head of Law and Administration, which presented the Resources Scrutiny Committee's Work Programme for the forthcoming Municipal Year.

In response to an issue raised at the last meeting, the Committee requested that Members be invited to a guided tour of the Civic Centre Reception area in order to ascertain how it has become more customer friendly.

RESOLVED:- that in exercise of the powers delegated to the Committee:-

- (a) Members be invited to a guided tour of the Civic Centre Reception area in order to ascertain how it has become more customer friendly;
- (b) The Work Programme be approved.

CHAIR